



---

# TRUSTED, ACCURATE AND RELIABLE!

---

The most comprehensive IT certification  
preparation materials in the industry!

All rights reserved. No part of this document may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written permission of the publisher, except in the case of brief quotations embodied in critical reviews and certain other non-commercial uses permitted by copyright law. Unauthorized copying, reselling, or distribution of this document is strictly prohibited and may result in legal action.

<https://www.virtulearner.com>  
[support@virtulearner.com](mailto:support@virtulearner.com)

**Salesforce**  
**Salesforce-Slack-**  
**Administrator**  
Salesforce Certified Slack  
Administrator

**QUESTION: 1**

Big Corp uses an IdP (Identity Provider) to manage access for its members to its Plus plan on Slack. Their security team wants to make sure members will be automatically deactivated when they leave the company.

Which of the following must be true to ensure that members are automatically deactivated?

- A. Each member's access must be set to expire after 90 days.
- B. The member must not be a Workspace Admin or Owner.
- C. The member who is leaving the company must have left all channels.
- D. The IdP must support deprovisioning via SCIM.

**Answer(s): B**

**QUESTION: 2**

What would be the expected behavior if a team member in Enterprise Grid is added to an IdP (Identity Provider) group with auto-provisioning enabled to a workspace?

- A. The member would be automatically added to the new workspace and would be unable to leave.
- B. The member would be notified that they have a new workspace that they can join and would be unable to dismiss it until they have joined the workspace.
- C. There will be no changes to the member's workspace list.
- D. The member would be automatically added to the new workspace unless it is a hidden workspace.

**Answer(s): D**

**Reference:**

<https://slack.com/intl/en-pk/help/articles/115001435788-Connect-identity-provider-groups-to-your-Enterprise-Grid-org>

**QUESTION: 3**

Which of the following statements describes the effect of configuring mandatory Two Factor authentication (2FA) in Slack?

- A. Members must have a sophisticated and complex password that is updated regularly.
- B. Members must use a biometric reader to authenticate with Slack.
- C. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
- D. Members must submit a verification code along with their password each time they sign in.

**Answer(s): D**

**Reference:**

<https://slack.com/intl/en-pk/help/articles/212221668-Mandatory-workspace-two-factor-authentication->

**QUESTION: 4**

Tracy works on a marketing team and needs to collaborate with a marketing vendor for a new project being planned in various channels.

To ensure the project is not delayed, Tracy must approve the new member invitations. Which statement is true about roles in this scenario?

- A. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.
- B. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
- C. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
- D. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.

**Answer(s):** A

**Reference:**

<https://slack.com/intl/en-pk/help/articles/202518103-Multi-Channel-and-Single-Channel-Guests>

**QUESTION: 5**

Andrew is the Primary Org Owner for this company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.

Which role should Andrew give Frank in Slack?

- A. Member
- B. Workspace Admin
- C. Multi-channel Guest
- D. Primary Org Owner

**Answer(s):** B

**Reference:**

<https://slack.com/intl/en-pk/help/articles/360018112273-Roles-in-Slack>

**QUESTION: 6**

Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates. However, it is now filled with requests for benefits help. Sometimes people even post sensitive personal information when asking questions.

Which TWO options, combined, present the best solution to reduce noise in this channel? (Choose two.)

- A. Limit the posting permissions to Org Admins, plus specific people.
- B. Create a private channel and implement a personal benefits workflow, which doesn't broadcast the sensitive information in channel.
- C. Encourage employees to direct message the HR team with questions and confidential